







Today we can say that we were right all along!

> Antoine Frev. Chairman of FREY

After four years of the Mission and four years of commitment, what's your take on FREY's "mission-driven company" journey since 2021? In your opinion, what are the main lessons to be learned following the implementation of this transformation approach? And what clear changes do you see at the company today?

#### Antoine

In 2021, FREY stepped up its commitment and enshrined it in an even more ambitious and demanding trajectory by becoming a missiondriven company.

Four years later, this has fundamentally reshaped the way we conceive and carry outour business. Today we can say that we wereright all along! Commercial real estate, whenwell thought out, can, and even must be, a powerful driver of societal transfor*mation*. We have strengthened the way we combine economic performance with positive impact, as demonstrated by our B Corp certification.

As a guiding principle, the Mission unites and appeals to our employees, who have adopted FREY's mission statement and bring it to life, with a resolute focus on sustainable innovation.

Equally importantly, our Mission Committee plays a key role in challenging our strategy and thoroughly monitoring our commitments.

#### FREY's Mission is a project and a cornerstone that fosters sustainable trade and society. It is a direct response to

contemporary challenges. While some businesses are suffering from the climate and real estate crises, we have chosen to see this as an opportunity to reaffirm our model and our desire to be a pioneer in change. More than ever, our assets must set an example on lowcarbon and energy consumption, biodiversity and regional presence.

#### FREY made the ambitious choice to become a mission-driven company four years ago. From the outset, this commitment marked a clear intention: not only to adopt a new legal framework, but to place the Mission

Nathalie

at the heart of every decision, every project, and every interaction with its stakeholders.

The Mission Committee members had the privilege of observing, advising and sometimes questioning the decisions that accompanied this transformation. My role, like that of the other members of the committee, is to assess how this Mission concretely comes to life with a view to supporting progress.

Four years later, transitioning to a missiondriven company has clearly proved a success for FREY in many regards.

#### THE MISSION STRUCTURES AND GUIDES THE COMPANY

Far from being a mere statement of intent FRFY's Mission has become a true



strategic focus, which now informs our key decisions. I have seen how this commitment influences investment choices and operational practices. The issue of impact is omnipresent today, the question being **how can each project** generate social and environmental value as well as economic value? How can we ensure that the company's business benefits regions and communities?

The committee's discussions with the FREY teams have shown a real desire to convert intentions into real-life actions. And strong decisions have been made, such as the adoption of demanding criteria to decarbonise the Group's development projects and the implementation of an ambitious responsible leasing model.

#### PROFOUND IMPACT ON INTERNAL CULTURE AND ENGAGEMENT

Over the years, we have also seen a significant change in our corporate culture. FREY's teams have gradually adopted the Mission, which is now much more than a guideline; it drives internal engagement through the Managers' Club.

At key moments, people have come up with innovative ideas and helped to shape projects in line with the Mission. In the last four years, we have clearly questioned ourselves more and become more demanding. The Mission has become a reference point for all employees, a compass that urges us to constantly rethink the way in which FREY creates value.

#### **RESPONSES TO THE NEW EXPECTATIONS OF EXTERNAL STAKEHOLDERS**

Stakeholders have also changed the way they think about FREY. Investors, local authorities and customers now expect the company to set an example and embody a more sustainable and responsible model. By implementing its Mission objectives year after year, FREY is fulfilling those expectations.

Its commitments are no longer seen as mediafriendly talking points but as markers of a deep-seated transformation.

All these developments are resolutely encouraging, and many of the advances made are now being inteThe Mission is not a finalised achievement; it is a commitment that we need to constantly reaffirm and question.

#### Nathalie Palladitcheff. Chairwoman of the Mission Committee

grated into the company's business model and operational implementations. This is a real achievement and we should celebrate this promising journey for FREY and all its teams.

But we need to bear in mind that being a mission-driven company imposes greater responsibility. The Mission is not an achievement, it is a commitment that must be constantly reaffirmed and questioned. Our business environment is full of challenges.

(Continued on page 5)



(continued on page 3)

light of these changes?

#### Nathalie

A mission-driven company is first and foremost a company that changes constantly to meet its numerous challenges. For FREY, these challenges are structural, linked to its strong growth and the change in its business model, as well as economic, linked to the real estate industry, the immense challenges of the ecological transition, and changes in regulatory obligations and the arrival of the CSRD. Our position as a missiondriven company, having committed for four years through an ambitious roadmap, will undoubtedly be a valuable asset for meeting these challenges.

its management method. Its operatio-For many companies, the CSRD may appear to be a heavy constraint, renal expertise and focus on optimising economic and environmental perquiring considerable efforts to collect, structure and publish detailed data. formance make it a strategic ally for But for FREY, the CSRD is much more heightening our impact on the sector. than a regulatory obligation; it is an opportunity to further structure its impact But this acquisition is more impor**approach.** FREY's Mission will naturally tant still, because by moving into the feed into its dual materiality analysis outlet market, we are tackling a secand give meaning to this requirement. tor required to address new consu-The transparency and accountability mer expectations and environmental challenges. This gives us the opportucentral to our Mission will be fully and nity to roll out our sustainable trade tangibly reflected in this respect. FREY, then, is not "subjected" to the standards on a large scale, integrating CSRD. Instead, it has the opportunity ecoresponsible practices into asset to fully embrace the directive by rigomanagement and the customer experously demonstrating that its commitrience. And this is truly exciting! ments are backed by measurable effects and by harnessing this framework With ROS, we have a partner that to go even further in setting and imshares our values and ambition. Toplementing its objectives. The Mission gether, we will continue to move guides our action, and the CSRD now towards a more sustainable, attractive stands proof of our efforts. Our main and positive valuecreating model. challenge will be to bring the two approaches together, to streamline and In the last four years, the Mission has enabled us to structure our ESG apadjust. We absolutely need to avoid any "duplication". proach and prepare for the new transparency obligations of the CSRD. We To that end, the Mission Committee now need to adapt our commitment to embrace these new challenges.

and the Board of Directors, via its Audit Committee, need to strengthen their ties, thus enabling FREY to shift from a voluntary commitment to a \*CSRD : Corporate Sustainabiliy rigorously monitored and proven ap-Reporting Directive proach.

#### Let's talk about changes at FREY and in its environment. The acquisition of ROS and our arrival in the outlets segment, preparations for the future requirements of the CSRD\*. What role does the Mission need to play in the

#### Antoine

FREY experienced a true turning point in 2024 with the acquisition of ROS (Retail Outlet Shopping), marking our entry into the outlet market, and with our preparations for new CSRD requirements. These changes are more than mere adjustments; they redefine our scope of action and strengthen the role of our Mission in our sustainable development strategy.

FREY's integration of ROS is a natural convergence. A recognised player in retail management, ROS shares our committed vision of retail and already incorporates responsible practices into intervie

## TOMMY Recomm retail to ving the 91 common'goo

Dur Mission:

Joint interview 4 years of Mission, 4 ye

FREY A committed property c

The Mission The path to transformat

**Focus on 2024** ROS acquisition, a strategic turning poin

#### The Mission in action -

Where are we at?... Pillar 1: Retail as a driv Pillar 2: Retail as a cat and local eco The Social Club in Cl démonstration by exan Pillar 3: Retail as an a Pillar 4: Frey, a compa

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#### FREY

## A committed property company

#### Who are we?

#### We are FREY, a responsible property company, developer, investor and manager.

Founded by Antoine Frey in 2008, FREY is a listed company specialised in the development and operation of outdoor commercial assets (shopping centres and outlets).

#### We are not going to save the world, but...

Through its concepts, construction methods and the way it operates its sites, FREY works every day to be ever more responsible, more respectful of the environment and socially beneficial to our ecosystem and our stakeholders. To take things even further, the company has adopted a Mission Statement with four pillars:

#### Our mission statement: "Restoring retail as a service for the common good"

**PILLAR 1** 

**Retail** as a driver of urban diversity

#### **PILLAR 3**

Retail as a driver of environmental transition

#### PILLAR 2

Retail as a driver of social cohesion and local economic resilience

#### **PILLAR 4**

FREY, a company that serves the common good

#### **First listed company** in France to obtain **B** Corp certification

B Corp, issued by the independent body B Lab, is one of the most demanding certifications in the world. By obtaining certification in 2021 with a score of 102.2 points(1), FREY confirmedits strong social and environmental ambitions and its commitment to stakeholders, including shareholders, investors, service providers, brands, local authorities, employees and visitors to its business premises. B Corp certification marks both the concrete evidence of our years of commitment and the beginning of a new journey towards making an even more positive impact. In 2024, Frey began preparing for the renewal of B Corp certification. which is assessed every three years. The results will be in soon!

> (1) Awarded on the basis of responses to a questionnaire of more than 200 questions (the BIA) and following an in-depth audit lasting several months. A minimum score of 80 points.



#### FRE in figures at 31.12.202

### 900,000 m<sup>2</sup> operated (FREY+ROS)

728,000 m held on a proprietary basis

of which

**€2.1**bn economic portfolio

9

countries

210

employees

FREY's head office in Bezanne



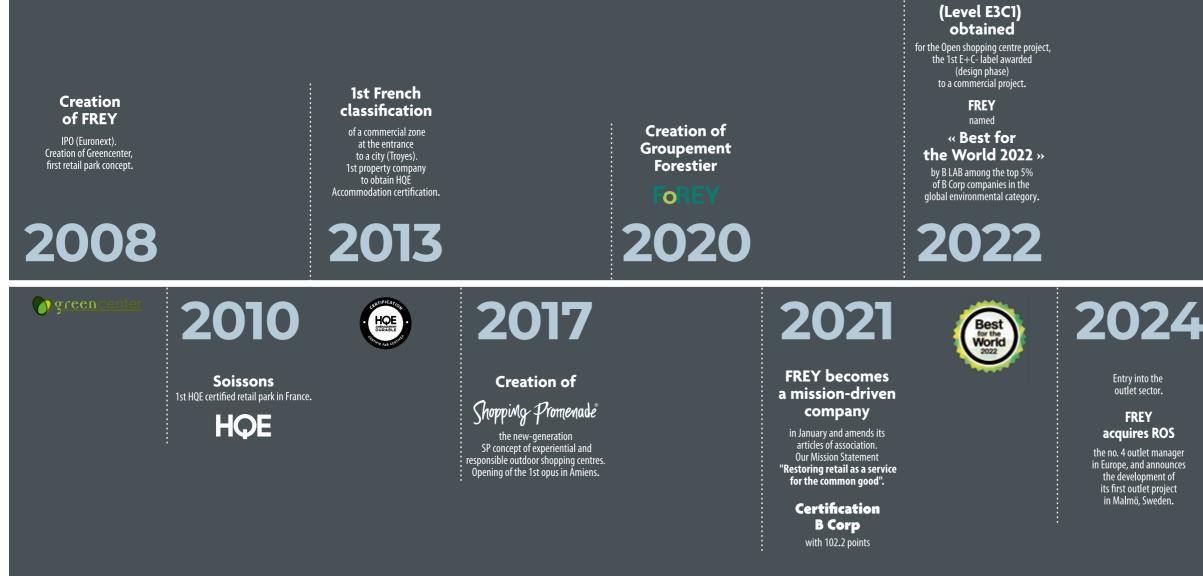
## **Our Mission** the path to transformation



Sébastien EYMARD Deputy Chief Executive Officer

Innovation has always been an unwavering value at FREY, as illustrated in the definition of its real estate product, through the creation of benchmark assets such as Green Center<sup>®</sup> and Shopping Promenade<sup>®</sup>, and in the environmental and societal quality of its asset portfolio.

> **1st Mission** Report E+C- label



FREY continues to change its business model with a new asset class, premium designer outlets, which it will incorporate into its corporate purpose and Mission, to make this segment meet the highest standards in the sector.

> **B** Corp re-certification in progress

**1st review** of the mission: questioning to progress.





2026

**Publication** of first sustainability report (CSRD)



**ACQUISITION OF ROS** 

## A strategic turning point and challenges

By becoming the owner of ROS (Retail Outlet Shopping) in July 2024, FREY has resolutely changed its dimension, further asserting its position as the European leader in outdoor shopping destinations. Now that FREY is present in 9 countries, through 31 retail outlets owned or managed on behalf of third parties, and with 210 employees working across all real estate business lines, the challenges facing the Group with regard to its status as a mission-driven company are immense and exciting.

#### **ROS Key Figures**

13 outlets operated, including 2 under development

8

countries

170,000 m<sup>2</sup> managed (235,000 m2 with developments)

annual visitors

**17M** 

+1.700leases under management

110

employees





**Thomas Reihenauer and Gerhard Graf** co-founders of ROS With FREY, we share the same vision of creating attractive, environmentally and socially sustainable destinations that meet the needs of current and new generations of customers.

11 outlet destinations 2 destinations under development

Algarve

FREY has acquired its first

outlet project in Malmö,

Sweden, in Scandinavia's

largest catchment area

135

brands will open in 2026.

Zaragoza

**Outlets operated by ROS** (at 31.12.2024)

#### **ROS: the no. 5 outlet manager in Europe**

Gerhard Graf, operates in eight European countries (Spain, Portugal, Germany, Belgium, Sweden, Poland, Hungary and Croatia) and manages, on behalf of third parties, 11 outlet shopping destinations totalling 170,000 m2 and 17 million annual visitors, as well as two new outlet development projects. Standing as a true service platform, ROS boasts a broad range of know-how covering all areas of outlet development and management, from operations sourcing and origination to works management, asset and property management, centre management, sales and marketing.

#### FREY: a mission-driven company on a European scale



#### The Austrian company, founded in 2011 by Thomas Reichenauer and

#### Having decided to restore retail as a service for the common good, FREY launched a major project in 2021 to transform the way it works, the aim being to incorporate this corporate purpose into the heart of all its

decisions. The ROS teams fully share these values.

This is why FREY is now implementing the processes having driven the Mission for four years throughout the ROS business chain, lending a European dimension to this policy of constant progress targeting positive impact.

## The Mission in Action



WAFFLE

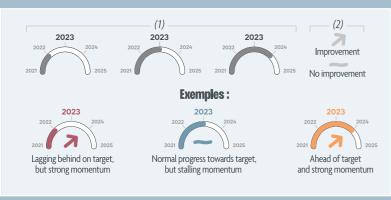
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## On the way to 2026 Where are we at?

FREY has globally achieved its Mission objectives in each of the last four years, demonstrating its constant commitment to serving the common good.

The Group's strategic changes in 2024 and the integration of CSRD requirements significantly change the framework of the Mission.

As such, FREY in 2025 will be overhauling its Mission roadmap, optimising it and strengthening its relevance with a view to maximum impact.



#### PILLAR 1



Optimise low-carbon access to our sites



#### PILLAR 2

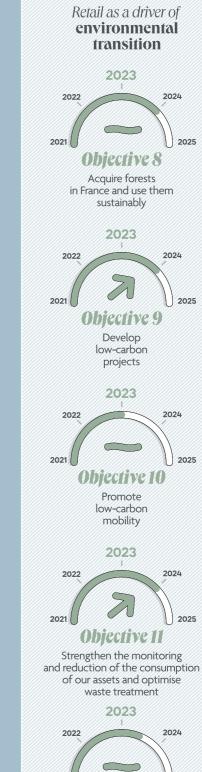




Make our sites places where consumers and local producers can meet



#### **PILLAR 3**



2021 2025 **Objective 12** Support and encourage tenants with responsible leases

#### **PILLAR 4**



2024

2025

2024

#### **Objective 1**

Develop the diversity and density of our sites and projects

**ACHIEVEMENTS IN 2024** 

36% diversity for ongoing projects (vs. 30% target).

Analysis of potential for increasing density at

2 target assets



Optimise low-carbon access to our sites

ACHIEVEMENTS IN 2024

Analysis of the use of schemes to improve soft mobility at

> 6 sites

The guidelines are currently being adapted based on this feedback



Better integrate local issues into the design of our projects and the management of our assets

ACHIEVEMENTS IN 2024

Guidelines for assets drafted

Monitoring of guidelines for eligible projects





#### PILLAR 1

## Retail as a driver of **urban diversity**



**Clémence Béchu** Member of the Mission Committee\*

FREY has made urban diversity one of the founding pillars of its Mission. After four years of commitment, what do you see as the successes, but also the limits, of thisobjective? How is this reflected in real-life terms?

#### Clémence

For FREY, the objective is clear: to rethink city entrances by increasing density and the diversity of uses, with shops, offices, housing, services and venues for leisure and ulture. By making urban diversity a founding pillar of the Mission, we have gone eyond the occasional addition of services, instead conceiving each site as a "city within the city". **This approach benefits users but also stimulates the creativity of the teams** and attracts new brands seeking a higher-quality and differentiating environment..

But we also have to factor in regulatory and urban planning obstacles. Transforming city entrances requires substantial adjustments to the legal framework, particularly in terms of local town planning. Where town planning rules do not allow housing on a site, even with the support of local authorities, it takes time to develop projects. Looking back on the last four years, we have initiated positive momentum, but urban transformation cycles remain long.

\*see page 34 The Mission Committee

#### Marc In addition

In addition to diversifying commercial uses, FREY has also sought to diversify functions on the sites. Commercial city entrances were long located on the outskirts of cities but have now mostly been caught up by urbanisation. Given today's "no net land take" policy, diversifying the functions of these land-taken venues makes a lot of sense, but this objective has come up against certain limits.

The economic balance of these projects remains a challenge, not least because of the costs involved in integrating multiple urban functions into assets that are still in operation. The roll-out of these innovative concepts can sometimes be slowed by the acceptance of stakeholders, including communities, merchants and users.

Given the recent developments in FREY's business model and the outlook for future development, is this desire to integrate urban diversity into its projects and the management of its assets still relevant for FREY? If so, why?

#### Marc

With today's changing uses and shifting societal expectations, urban diversity remains more than ever a strategic issue for FREY.

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**Marc Lecocq** Development Director at FREY

This model provides a concrete response to the current challenges of commercial real estate and regional development, including the resilience of assets and the business models of the brands, sustainable attractiveness, and harmonious local integration. After these years of commitment, our conviction remains intact: retail is and will remain a key driver of urban diversity helping to create social ties and breathe life into underappreciated reas.

#### Clémence

Although outlets are generally located further away from urban centres than traditional shopping centres, they remain connected to the local and regional environment. And rather than abandoning the idea of urban diversity, we need to re-examine it: how can an outlet contribute to local and regional diversity?

From this perspective, it would be relevant to talk about regional diversity, as part of which the outlet becomes a key player in economic, social and even educational momentum. The role of outlets is not limited to trade; it can also include further dimensions such as the promotion of local know-how, cultural events, and personal services.

#### PILLAR 2

#### Retail as a driver of social cohesion and local economic resilience



Élisabeth Laville Member of the Mission Committee\*

Pierre

Riviera.

Pierre

ving".

FREY cultivates social ties in its business areas and integrates art, services and the non-profit and solidarity sectors into its programmes. By acting as an economic and social partner of the regions, the Group has a unique and structuring ambition for its corporate mission. After four years of the Mission, how does this ambition translate in concrete terms?

#### Élisabeth

Etymologically, the word "commerce" has the same root as "thanks". It thus refers to a "rehumanized" exchange - in contrast to the anonymity of the internet - in which each party can fully say thank you to the other. And this exchange is not always commercial. FREY has worked extensively in the last four years to make its «Shopping Promenades» venues where non-commercial venues boost the commercial sphere; where urban art and sites that have become open-air museums elevate the visitor experience; where the circular economy and second-hand approaches open up rich prospects for new products; and where producer markets, local restaurants and outreach initiatives contribute to nurturing social ties and further grounding sites in everyday regional life. These initiatives and aspects enrich the customer experience, but they also lend greater meaning to the work of the internal teams, reinforcing FREY's role as a partner of local authorities.

ille Formittee\*

Our assets today are much more than

purely transactional commercial venues.

as demonstrated by just some of the

French sites in 2024 alone: more than

real-life nitiatives rolled out at our

40 producer/craft markets, 13 new

street art works (in addition to the

30 showcased, three employment

darity second-hand clothing sales.

forums, and the organisation of soli-

existing 110 in our portfolio), more than

And then there's the development of a

new Social Club at Shopping Promenade

How can we make further progress on

wealth at the local and regional level?

**Does FREY have any further ambitions?** 

numerous concrete initiatives already

in place, we can go even further on

First, we can organise this type of

More broadly, I think we should

They provide a starting point, a

always aim to exceed our formally

reference point, but are not an end in

event on a step-by-step basis with a

view to "repeating, trying and impro-

nurturing social ties and creating

As I said earlier, and despite the

cultivating social ties.

drafted objectives.

themselves

**Pierre Gianordoli** Head of Marketing at FREY

We have to do more than simply "tick the box"; we need to be firmly convinced that these initiatives have a real interest for an entire ecosystem. This is a real paradigm shift.

#### Élisabeth

To further boost our local and regional presence, I think we need to explore several avenues. We could create a stronger link between the internal framework for analysing regional challenges and the concrete commitments of the sites, and perhaps consolidate the management of progress across the entire portfolio. In terms of economic benefits, FREY could make its projects more proactive on local employment, through innovative solutions such as recruitment without a CV, on-site training, and targeted partnerships with local integration players (from construction to operation). It could also be useful to integrate more indicators on performance (rather than on resources) in terms of regional impact, the perception and satisfaction of stakeholders, and the sharing of value with the territory.

# al









Shopping Promenade Claye-Souilly

Employment Day

at the Social Club

#### **Objective 4**

Become a key regional player in promoting local employment

#### ACHIEVEMENTS IN 2024

#### **Employment Days at**

7 sites

(SP Cœur Alsace - SP Claye-Souilly - SP Riviera -SP Arles - Carré Sud - Green 7 - Clos du Chêne)

Job pages at

#### **8** sites

(SP Cœur Alsace - SP Claye-Souilly - SP Riviera- Carré Sud -Clos du Chêne - Parc Vallès - Algarve Shopping - Finestrelles)

#### **Objective 5**

Make our sites places that bring together local people and local social and community organisations

#### **ACHIEVEMENTS IN 2024**

#### Events organised at



(SP Cœur Alsace - SP Claye-Souilly - SP Riviera - SP Arles - Carré Sud - Green 7 - Clos du Chêne - Woodshop -SP Cœur Picardie - Parc Vallès - Algarve Shopping)

#### **Objective 6**

Make our sites places where consumers and local producers can meet

#### **ACHIEVEMENTS IN 2024**

Events organised at



(SP Cœur Alsace - SP Claye-Souilly - SP Riviera - SP Arles - Carré Sud - Green 7 - Clos du Chêne - Woodshop -SP Cœur Picardie - Parc Vallès - Algarve Shopping)

#### **Objective** 7

Use our sites to promote urban art

ACHIEVEMENTS IN 2024

#### Street art events organised at

**2** sites (Clos du Chêne - Les Docks de Saint-Ouen)

> Creation of 28 new works

#### FOCUS PILLAR 2

#### **SOCIAL CLUB**

#### THE CULTURAL AND COMMUNITY CENTRE BY FREY

Located in the Group's shopping centres, FREY Social Clubs are unique and entirely free-of-charge venues that are open to the city and all its inhabitants. The Clubs organise a cultural programme accessible to all populations throughout the year. They are also the base of numerous associations in the catchment areas, where they pursue their artistic or sporting activities.



#### **Opening of a fifth Social Club** at Shopping Promenade Riviera

## The example of the Claye-Souilly Social Club



#### The open-air shopping centre purchased by FREY in October 2023 continues to transform!

With new brands, new street art and the opening of a Social Club in November 2024, Shopping Promenade Riviera is more than a place to shop; it has become a venue for expression, creativity and sharing.

#### **3 QUESTIONS** for Laure VOISIN

#### Head of the Social Club of the Claye-Souilly Shopping Promenade

#### Your Social Club has been up and running for four years now. For you and its users, what are its main achievements?

It's important to mention that, while there was a venue for associations in Claye-Souilly before the Social Club opened, there was no real community centre with a cultural programme and the dedicated staff. So our opening has provided a new service. And quite clearly, local residents have fully appropriated the Social Club, as reflected in the attendance figures. At the beginning of 2025, some 20 associations visit our site every week, with more than 100 members. Some 1,500 people are following us today in the social networks and we are proud to have organised nearly 1,000 events since we opened. And we're not going to stop there!

#### Have you planned to make changes to the concept in order to enrich it in the coming years?

We can still boost our awareness more! At the centre, by improving our visibility, but also at the local level, by continuing to communicate with residents. And we are always looking to enrich our events programme to offer **even more diversity and inclusion**. We already address an extremely broad audience, including all ages and fields, but I think we could further enhance the originality of our events.

We are a unique player in the region providing an unprecedented and fee-free offering, and we will continue to pursue this momentum.

#### How do you think the Social Club constitutes "added value" at a venue like Shopping Promenade?

I admit that I'm pleasantly surprised by the social cohesion generated by the Social Club. For example, some of the resident associations offer free access to their activities to members of other associations at the site.

In four years we have created a real community, and strong ties have been forged between its members. Some people have found work, others have changed their career paths, and so many friendships have been formed throughoutthese years.

Looking back, when I consider FREY's corporate purpose, I think that, with the Social Club, we are fully contributing to serving the common good.

#### **Objective 8**

Acquire forests in France and use them sustainably

**ACHIEVEMENTS IN 2024** 

**Continued investments** in biodiversity €83 ha / 2024

#### **Objective 9**

Develop low-carbon projects

**ACHIEVEMENTS IN 2024** 

Low Carbon OMS applied to ongoing projects

Study of the potential for carbon reduction in a typical retail project

Participation in the working group for the creation of the future BBCA Commerce label

#### **Objective 10**

Promote low-carbon mobility

**RÉALISATIONS 2024** 

"decarbonised mobility" event organised

2,4%

of all the parking spaces in the portfolio equipped with charging stations for electric vehicles

#### **Objective 11**

Strengthen the monitoring and reduction of the consumption of our assets and optimise waste treatment

**ACHIEVEMENTS IN 2024** 

Pursuit of initiatives to optimise resources (water and energy) for all economic assets

Waste: implementation of initial optimisation actions at French sites



Support and encourage tenants with responsible leases

**ACHIEVEMENTS IN 2024** 

100% of the leases signed at the 3 pilot sites are responsible







#### PILLAR 3

#### Retail as a driver of environmental transition



**Christophe Garot** Member of the Mission Committee\*

#### Christophe

FREY's status as a mission-driven company has served to anchor sustainability in processes and business lines. Employees, at different levels and in different functions, have as a whole taken on board the challenges of the Mission. This has united them around a common project and strengthened internal collaboration.

#### Paul

Above and beyond the various quantifiable objectives, becoming a mission-driven company has instilled a philosophy and a method through which we assess our impacts on a daily basis. Is what we do positive for the common good? It is with this question in mind that all the teams have worked to **reduce the energy** consumption of our sites and the impact of the travel of our visitors, promote frugal design and the use of bio-sourced materials in our projects.

\*see page 34 The Mission Committee

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**Paul Guinet** Project manager at FREY

How have FREY's four years as a mission-driven company enabled it to pursue its quest for more sustainable real estate, looking beyond an already restrictive regulatory framework?

n your opinion, what major challenges lie ahead for FREY given the recent changes in its business model, as well as the introduction in 2026 of CSRD reporting requirements?

#### Paul

The CSRD is a translation of the Group's commitments and the progress already made through the regulatory double-materiality matrix. I think that structuring the Group's values as part of the Mission has already solidly prepared us for this new challenge.

#### Christophe

The dual materiality exercise (impact materiality and financial materiality), consistent with FREY's growth, will certainly reshuffle the priorities to be addressed in the coming years (impacts, risks and opportunities), which we need to integrate into the future objectives of the Mission to ensure overall consistency.

#### **PILLAR 4**

#### Frey, a company that serves the common good



**Carine Stoeffler** Member of the Mission Committee\*

Including the main stakeholders employees, service providers and centre visitors - is central to FREY's Mission. What do you see as the key takeaways on these issues after four years of commitment?

#### Carine

We have been worked on the engagement of our stakeholders for four years now. And internally, it has proved a success! Employees have taken ownership of the Mission, which has **strengthened the** corporate culture and team spirit and driven upskilling on Mission-related topics.

#### Angélique

Externally, we use ESG criteria when selecting service providers and suppliers and we have successfully rolled out our responsible purchasing charter with more than 95% of our partners. We identified a key issue when implementing this charter: some service providers, particularly the smallest, do not always know where to begin with their CSR transition. To help them in this initiative, we have developed a digital toolkit called "Guide to B Good" featuring videos and articles on social, environmental and governance impacts. This resource stands as a concrete response to the needs of the least developed suppliers and helps them to structure their approach.



**Angélique Mazingant** Accounting Director at FREY

Do you see possible areas for improvement in the coming years? How can we share and further encourage FREY's stakeholders to join the momentum of the mission-driven company?

#### Angélique

In my opinion, a key driver in this respect is to heighten the engagement of providers and suppliers. **Signing** the charter is an initial step, but this must now be reflected in concrete and measurable actions. Monitoring supplier practices more precisely would help to identify progress and encourage them to adopt even more virtuous approaches.

#### Carine

It is essential to continue this dynamic of stakeholder involvement. We want to create a ripple effect. For example, in 2024 we contributed to the coordination of Communauté des Entreprises à Mission, in particular via the Cercle de l'Immobilier association, which works to further the sharing of best practices between peers. We also need to further develop dialogue with our partners and brands to integrate ESG issues at the earliest possible stage, better understand everyone's challenges and obstacles, and move forward together towards their resolution.

Frey - 2024 Mission Report





Introduction to professions in responsible forest management for the FREY teams in our Messignyforest in Burgundy









#### **Objective 13**

Include our employees in the Mission

**ACHIEVEMENTS IN 2024** 

#### 100%

#### employees involved in achieving the objectives of the Mission\*

\* Involvement in one of the 15 teams set up to meet the objectives of the Mission and/or individual objective linked to the Mission, on which the annual bonus is partially contingent

**Objective 14** 

Involve our service providers in the Mission

**ACHIEVEMENTS IN 2024** 

"Responsible Service Providers" charter signed by

99%

of eligible French service providers and



of eligible service providers in the Iberian Peninsula

Enhancement of the "Guide to B Good" toolkit

#### **Objective 15**

Promote and share the Mission with the users of our sites

#### **ACHIEVEMENTS IN 2024**

Assessment via impact surveys of events related to the Mission at







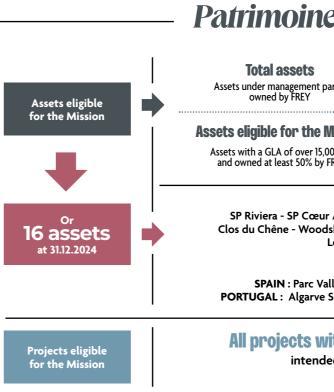
## In 2024...



## The Mission's scope of engagement

The definition of the Mission's scope of engagement is based on various criteria, such as the surface area of the sites and FREY's share of ownership of the assets.

Consequently, the Group decided to include in the scope However, in the long term, FREY's ambition is to play an of the Mission existing sites and projects with a GLA of influential role with its partners, thus enabling the remaining over 15,000 m2 owned more than 50% by Frey (which are sites to be integrated into the Mission's scope through the thus intended to be retained in the real estate assets of the definition of relevant objectives. company in the medium and long term). Initially, sites over The 2024 scope of the Mission does not include the assets managed by ROS as they do not comply with the defined which Frey has little control (small sites, low participation) are excluded from the scope in order to target efforts where percentage of ownership. This item is central to the discussions that will be organised in they will have the greatest impact, i.e. on the most significant sites (the latter representing 82% of the Group's total assets). 2025 as part of the overhaul of the Mission roadmap.







eΠ	roie	ts	
partly	=	849,790 m <sup>2</sup>	
<b>Mission</b> 000 m <sup>2</sup> FREY	=	<b>697,050 m<sup>2</sup></b> or 82% of total assets	
r Alsace  - SP	n 7 - O'(	Souilly - SP Cœur Picardie Green - BeGreen - Carré Sud Ouen	_
allès - Parque		erranéo - Finestrelles D : Matarnia Park Handlowy	
	eld in th	<b>ver 15,000 m² GLA</b> ne portfolio n)	

## Mission governance



To ensure its strategic and operational implementation, the Mission is integrated into the company's governance and decision-making at all levels:

#### •The Mission Committee

On 29 January 2021, Frey's shareholders unanimously approved the resolution to allow it to adopt the status of a "Société à Mission" (Company with a Mission), in accordance with French Law No. 2019486 of 22 May 2019, known as the "PACTE" law. FREY established a separate Mission Committee, a separate corporate body, responsible for monitoring the performance of the Mission.

The Mission Committee meets twice a year with a few members of the Executive Committee in attendance. These meetings are key moments in presenting the progress made and for raising questions on the implementation of the Mission.

#### • The Executive Committee

Meets after each Mission Committee meeting Regarding operational aspects, each meeting to share recommendations and rule on the implementation of the Mission.

#### • The Board of Directors

Receives regular feedback on Mission Committee meetings.

At the suggestion of the members of the Committee or as requested by the Board of Directors, more frequent interactions may be put in place, particularly with the introduction of an annual report by the Chairwoman of the Committee, which is essential for the consistency of the company's strategy and reporting.

#### • The Managers' Club

of the Mission Committee is reported to the Managers' Club, composed of all the company's managers. Each manager is responsible for one of the 15

objectives of the Mission. The Club meets quarterly to discuss matters

related to the Mission.



## The Mission Commitee

**Composed of five** members, the majority of whom representing external stakeholders, the Mission **Committee is** responsible for:

Monitoring the execution of the Mission and the means deployed by FREY to achieve objectives (operational commitments, drivers, performance indicators).

Adopting a Mission Report, attached to the company's management report.

Ensuring compliance with the Mission and reporting any shortcomings or obstacles to its achievement.

Carry out any work necessary for the fulfilment of its role and the preparation of its report.



#### Clémence Béchu

ag bechu + ab associés

Director of the development of the urban planning and architecture agency Bechu & Associés. Graduated from the University of Dauphine Paris with an MSG and a Master's in Project Management, Clémence is responsible for the development of the agency and the management of the operational teams.

#### Laville **UTOPIES**°

The founder of the consulting firm Utopies, Elisabeth graduated from HEC in 1988 and spent a few years on the strategic planning of two advertising agencies before creating Utopies in 1993. She has since been recognised as one of Europe's leading experts on sustainable development.

#### Nathalie Palladitcheff

Chairwoman of the **Mission Committee** 

#### Nathalie is an international investment professional. She has held various executive roles in real estate and finance. She sits on the board of several

companies.

#### Carine Stoeffler

#### FREY

**Director of ESG Engagement and Risk Management at FREY**, Carine joined the Group's teams in 2009 as Chief Accounting Officer, Head of Reporting and Consolidation, and then as Risk Manager. Drawing on her knowledge of the Group and its operations, she took up her current position in early 2023.

#### For Frey,

The Mission Committee is an essential body for listening, dialogue and a critical eye. Being part of the Mission *Committee allows each* member to play the role of a challenger, a real " critical friend " dedicated to the company and the implementation of its Mission.

Luc Blanchet, who resigned from the Mission Committee at the end of 2024, has not yet been replaced.





#### poblog

Managing Director France of Bopro, a sustainable development consulting agency. With a university and technical background, Christophe has over 20 years of professional experience in the commercial real estate sector.

## The Mission dashboard

Elam

Shopping Promenade Riviera

## The Mission dashboard

The members of the Mission Committee approved the 2024 achievements and

the roadmap for 2025 of FREY's Mission at their meeting on 22 January 2025.

PILLAR 1 2025 vision	2024 targets	2024 achievement
ol - Develop the diversity and density of o	our sites and projects	
<ul> <li>Diversity: - maintain a share of diversity corresponding to 30% of the GLA of the retail projects<sup>®</sup> <ul> <li>Promote mixed use excluding shops and housing in projects<sup>®</sup> to restructure city entrances</li> </ul> </li> <li>Density: - Increase density and accommodate new regulated uses within existing sites<sup>®</sup></li> </ul>	<ul> <li>Diversity : - Achieve a mixed-use share of 30% of the GLA of current projects</li> <li>- Pursue the projects to increase density at the two French sites identified</li> <li>Density : - Perform assessments of increased density for Iberian assets and new assets</li> </ul>	Percentage of mixed-use of current projects     between 33% and 38%     Discussions under way on the identified sites     Assessments completed
2 - Optimise low-carbon access to our si	tes	
<ul> <li>Create a focus group for each site<sup>(2)</sup> with the various stakeholders to improve external connections (public transport, bike paths, pedestrian routes)</li> <li>Improve the quality of the internal carbon-free mobility infrastructure on our sites<sup>(2)</sup></li> </ul>	<ul> <li>Based on the defined methodology, launch discussions with the community on a site</li> <li>Pedestrian connection between public transport and French assets: H1: audit of possible improvements H2: definition plan d'actions</li> <li>Study of the use of existing facilities and possible adaptation of the guidelines</li> </ul>	<ul> <li>Ongoing discussions on the identified site.</li> <li>Pedestrian connection between public transport and French assets:</li> <li>H1: audit des améliorations possibles et H2: définition plan d'actions</li> <li>Studies carried out at 6 sites and guidelines being adapted</li> </ul>
o3 - Better integrate local issues into the o	design of our projects	
<ul> <li>100% of projects<sup>®</sup> et assets<sup>®</sup> rapplying a methodology and guidelines:</li> <li>to analyse local issues</li> <li>to ensure compatibility with Mission objectives</li> </ul>	<ul> <li>Monitor the implementation of guidelines for eligible projects</li> <li>Draft guidelines specific to assets (Group and in the process of acquisition)</li> </ul>	No newly eligible projects in 2024     Guidelines for assets drafted
2025 vision         04 • Become a key regional player in pror	2024 targets moting local employment	2024 achievement
		• Job dating days organised at the 7 chosen sites         • ·Job offers- page published in 11/2024 for the 5 sites chosen in France + the 3 sites in Iberia
o4 • Become a key regional player in pror	• Organise job dating days or other events at chosen sites • Publish a -Job offers page on the websites of chosen sites	Job dating days organised at the 7 chosen sites    Job offerspage published in 11/2024 for the 5 sites     chosen in France + the 3 sites in Iberia
• 100 % of sites <sup>th</sup> involved in promoting local jobs	• Organise job dating days or other events at chosen sites • Publish a -Job offers page on the websites of chosen sites	Job dating days organised at the 7 chosen sites    Job offerspage published in 11/2024 for the 5 sites     chosen in France + the 3 sites in Iberia
<ul> <li>o4 • Become a key regional player in pror</li> <li>100 % of sites<sup>(2)</sup> involved in promoting local jobs</li> <li>o5 • Make our sites places that bring toge</li> <li>100 % of sites<sup>(2)</sup> involved in promoting local social and</li> </ul>	<ul> <li>Organise job dating days or other events at chosen sites</li> <li>Publish a -Job offers- page on the websites of chosen sites</li> <li>Publish a -Job offers- page on the websites of chosen sites</li> <li>ether local people and local social and</li> <li>Repeat events to increase public awareness of them</li> <li>Implement the strategy for rolling out this type of initiative at our sites</li> </ul>	Job dating days organised at the 7 chosen sites     · Job offers page published in 11/2024 for the 5 sites     chosen in France + the 3 sites in Iberia
<ul> <li>o4 • Become a key regional player in pror</li> <li>• 100 % of sites<sup>(3)</sup> involved in promoting local jobs</li> <li>o5 • Make our sites places that bring toge</li> <li>• 100 % of sites<sup>(3)</sup> involved in promoting local social and community activities</li> </ul>	<ul> <li>Organise job dating days or other events at chosen sites</li> <li>Publish a -Job offers- page on the websites of chosen sites</li> <li>Publish a -Job offers- page on the websites of chosen sites</li> <li>ether local people and local social and</li> <li>Repeat events to increase public awareness of them</li> <li>Implement the strategy for rolling out this type of initiative at our sites</li> </ul>	Job dating days organised at the 7 chosen sites     · Job offers page published in 11/2024 for the 5 sites     chosen in France + the 3 sites in Iberia
<ul> <li>o4 • Become a key regional player in pror</li> <li>• 100 % of sites<sup>(2)</sup> involved in promoting local jobs</li> <li>o5 • Make our sites places that bring toge</li> <li>• 100 % of sites<sup>(2)</sup> involved in promoting local social and community activities</li> <li>o6 • Make our sites places where consum</li> </ul>	<ul> <li>organise job dating days or other events at chosen sites</li> <li>organise job dating days or other events at chosen sites</li> <li>Publish a -Job offers- page on the websites of chosen sites</li> <li>ether local people and local social and</li> <li>Repeat events to increase public awareness of them</li> <li>Implement the strategy for rolling out this type of initiative at our sites</li> <li>eters and local producers can meet</li> <li>Repeat events to increase public awareness of them</li> <li>Implement the strategy for rolling out this type of initiative</li> </ul>	<ul> <li>Job dating days organised at the 7 chosen sites</li> <li>-Job offers- page published in 11/2024 for the 5 sites chosen in France + the 3 sites in Iberia</li> <li>community organisations</li> <li>Events repeated at 7 sites</li> <li>Initiatives rolled out at 4 new sites</li> <li>Events repeated at 7 sites</li> </ul>

PILLAR 3 2025 vision	2024 targets	2024 achievement
o8 • Acquire forests in France and use the	m sustainably	
• Continue acquisitions with the objective of 3,500 ha in 2030 • Be innovative and exemplary in the management of forestry assets	Invest at least €30/ha/year in: • reclaiming biodiversity • responsible forest management • promoting the French wood sector	• <b>€83 / ha</b> invested in 2024 ●
o9 • Develop low-carbon projects		
• <b>100% of projets</b> <sup>(1)</sup> covered by a low-carbon operations management system (OMS) in line with the Group's climate strategy	<ul> <li>OMS applied at ongoing projects</li> <li>OMS adapted to the Group's carbon strategy</li> <li>Study of the carbon-reduction potential of a typical retail project</li> <li>Take part in the working group developing the BBCA Commerces label (construction and operations)</li> </ul>	OMS applied to ongoing projects     Scope 3 Construction reduction targets added to the OMS     Study of the carbon-reduction potential of a typical retail project     Participation in the working group developing the BBCA     Commerces label (construction and operations)
10 • Promote low-carbon mobility		
• <b>5% of parking spaces</b> <sup>(2)</sup> equipped with charging terminals for electric vehicles	Continue to roll out EV charging stations     Promote soft mobility	2,4% of parking spaces fitted with EV charging terminals     Organisation of an event to promote soft mobility
11 • Strengthen the monitoring and reduct	ion of the consumption of our assets	and optimise waste management
<ul> <li>100% of sites<sup>(1)</sup> powered by green energy and committed to reducing consumption (<i>in communal areas</i>)</li> <li>100% of sites<sup>(1)</sup> committed to a waste management optimisation strategy</li> </ul>	<ul> <li>Electricity + water: Define a strategy to reduce consumption based on audits and implement the initial measures</li> <li>Waste: Map site waste management and establish a global action plan</li> </ul>	Electricity + water:     Optimisation measures pursued at all sites     Waste:     Implementation of initial reduction measures at all     eligible French sites     Quantified targets determined for waste treatment
12 • Support and encourage tenants with	responsible leases	
<ul> <li>100% of leases signed for projects<sup>(1)</sup> et assets<sup>(2)</sup> are responsible leases</li> <li>Establish a bonus system for brands that go beyond the required environmental standards</li> <li>Support retailers in their commitment to society</li> </ul>	<ul> <li>Use responsible leases in all ongoing projects (80% of responsible leases signed)</li> <li>Draft responsible lease templates for all French assets incorporating the new societal appendix and gradual roll-out</li> </ul>	100% of leases signed at the 3 pilot sites are responsible leases     Responsible lease templates drafted for all French assets     incorporating the new societal appendix and gradual roll-out in 2025
PILLAR 4       2025 vision         13 • Include our employees in the Mission	2024 targets	2024 achievement
<ul> <li>• 100% of employees committed to achieving the Mission's objectives</li> <li>• Organise actions that engage employees in working towards the Mission</li> </ul>	<ul> <li>Organise at least 2 unifying events for employees</li> <li>Rally employees to contribute to the achievement of objectives by participating in concrete actions at sites</li> </ul>	<ul> <li>Pursuit of the skills sponsorship partnership with Épicerie Sociale et Solidaire de Reims</li> <li>2nd association competition: 7 associations represented for the first "Sponsorship" competition: donation of €9,000 in total to the 7 associations presented</li> <li>Organisation of the first Cleanwalk at a FREY site in Clos du Chêne in July 2024</li> </ul>
14 • Involve our service providers in the M	lission	
<ul> <li>100% of suppliers signatories to the Responsible Service Providers and Suppliers Charter in France and abroad</li> <li>Support our suppliers and service providers in their CSR approach</li> </ul>	<ul> <li>95% of eligible French suppliers sign the Charter</li> <li>75% of eligible Iberian suppliers sign the Charter</li> <li>Enrich the "Guide to B-Good" toolbox</li> </ul>	<ul> <li>99% of eligible French suppliers have signed the Charter</li> <li>94% of eligible Iberian suppliers have signed the Charter</li> <li>Enrichment of the "Guide to B-Good" toolbox with 17 articles online at 31/12/2024</li> </ul>
15 • Promote and share the Mission with t	he users of our sites	
• 100% of sites <sup>(2)</sup> committed to sharing the Mission with their users	<ul> <li>Assess through questionnaires the impact of Mission events organised via Pillar 2 of the Mission</li> </ul>	Assessment via questionnaires of the impact of Mission events     at 7 sites
<ul> <li>14 • Involve our service providers in the M</li> <li>100% of suppliers signatories to the Responsible Service Providers and Suppliers Charter in France and abroad</li> <li>Support our suppliers and service providers in their CSR approach</li> <li>15 • Promote and share the Mission with the 100% of sites<sup>[0]</sup> committed to sharing the Mission with their users</li> </ul>	by participating in concrete actions at sites <b>lission</b> • 95% of eligible French suppliers sign the Charter • 75% of eligible Iberian suppliers sign the Charter • Enrich the "Guide to B-Good" toolbox he users of our sites	<ul> <li>in total to the 7 associations presented</li> <li>Organisation of the first Cleanwalk at a FREY site in Clos du Chène in July 2024</li> <li>99% of eligible French suppliers have signed the Charter</li> <li>94% of eligible Iberian suppliers have signed the Charter</li> <li>Enrichment of the "Guide to B-Good" toolbox with 17 article online at 31/12/2024</li> <li>Assessment via questionnaires of the impact of Mission events at 7 sites</li> </ul>





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